



To comply with Public Health guidance, Access Dermatology is implementing the following policy, effective 15 March 2020 and this will remain in effect until the National Emergency is lifted

1. Any patient with symptoms of Corona virus (fever, body aches, cough, shortness of breath) should cancel his/her appointment and reach out to his/her primary care physician for guidance. Concerned patients with symptoms may also go to the Emergency Room where they will be screened (please use your judgement and don't overwhelm the ER).
2. Any new/established patient who is on "self-quarantine" for monitoring, has affected family members or known contacts with the virus, who has traveled over last two weeks to any high risk countries or other hot spots in the US should postpone his/her appointment for a minimum of two weeks or until cleared by local health authority.
3. Patients who come for appointments will be asked to sanitize their hands and be screened and triaged accordingly.
4. Patient should NOT bring others with them to their appointment, including children, unless they have an appointment to be seen.
5. Patients over 60 years of age or anyone with a chronic illness with ROUTINE appointments are asked to be rebooked to return in one or two months, or they can use our telemedicine app, if clinically appropriate.
6. If you are a HIGH risk patient of any age AND have an urgent Dermatology problem, the doctor will discuss with you over our telemedicine service or via your patient portal how best to help you, and/or schedule you to be seen where you will not share the waiting room with many others (established patients only)
7. Established patients with routine refills, acne follow ups, or other simple issues are encouraged to use our Telemedicine app. [Link here](#) or on our website.
8. We encourage everyone to stay informed and follow the guidance of the Public Health officials. While it may not seem like this is a big deal to you, it can be deadly for others. We all must do our part for the sake our hospital systems and our family and neighbors.